



Seminole County
Public Safety



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Here are a couple of goals to try:

Just once a day, tell someone they did a good job!
Learn a new word everyday
Learn something everyday
Challenge yourself
Relax and live

Emergency Call

Volume 1 Issue 8

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November 10, 2002

Sit Down, Strap in and try to hold on!

As of October 1st, Altamonte Springs Fire Department joined with Seminole County Public Safety. Another significant change is, Oviedo Fire Department joined the County's First Response System, including the dispatching of their units.

Our Communication Center is having some renovations completed to accept the new Traffic Engineering project, where a person will be able to monitor the traffic patterns and adjust Traffic Control Devices. We will also have access to the many electronic driver alert message boards, informing them of traffic delays, evacuation information or any other pertinent information.

The new Computer Aided Dispatch system is working and, like most things that are new, there are a few items that need to be addressed to have it working optimally. We are currently working with a team that will select the MDT's that will eventually be installed in the units that will provide valuable alarm and mapping information.

Emergency Management's Tanks Division has moved to the Reflections Plaza to better facilitate their missions. Recently, our Tanks Division was selected by the State of Florida to monitor the Petroleum Clean Up in Lake County. Additional staffing is required for this major project. Two out of the three new employees have already begun their new duties.

Emergency Management has also completed an agreement with the Seminole County School Board to install and maintain Amateur Radio equipment and antennae at each of the schools in Seminole County that have been designated as shelters.

The projects do not stop there. The Office of Medical Quality Assurance has received the latest training device for trauma patients, SimMan! A comprehensive training product from Laerdal, that will definitely challenge any EMT's and Paramedic's skill level.

Animal Services is currently in the training stage of their new Computer Aided Dispatch and Shelter Management system. This system, which is more user friendly, will streamline information processing (intake and licensing) for the kennel and animal care givers.

As you can see, Seminole County's Department of Public Safety is clearly the agency to watch for tomorrow's direction for innovation. Many thanks to its motivated leaders; Ken Roberts, Terry Schenk, Joe McCluan, Frank Kirk and Mike Wittmer.

Secretary of State Colin Powell is often quoted as having several rules to work with, one of them is, "*Rules for Picking People - Look for intelligence and judgment and, most critically, a capacity to anticipate, to see around corners. Also look for loyalty, integrity, a high energy drive, a balanced ego and the drive to get things done.*"

Using that quote, it would seem that Public Safety is on the right track. This is just the type of people working here in the **Department of Public Safety**.

Emergency Communications says welcome to:

Shannon Ashworth, a 20 something person that came to us from Winter Springs Police Department. There, she worked as a lead dispatcher for 2 1/2 years.

She keeps a full schedule as a coach with her daughter's Pop Warner Cheerleading Squad and her son who plays football in the same league. Her husband, Greg, works for the Seminole County Sheriff's Office.

She will be our Operations Support person performing functions such as Public Education in our Elementary Schools, hiring process and account

monitoring for our many wireless vendors, making sure we are receiving the necessary funding from them. Shannon quickly became part of our family and is ready to take on new and exciting tasks.

Currently, the Public Safety office area is being renovated to accommodate a larger reception area, where Shannon will also take on those responsibilities, which she is very qualified for.

We welcome Shannon, and encourage everyone to stop by and say hi, when you get a chance.



Shannon Ashworth

Well, whatda you know!

Did you know that the dimples maximize the distance golf balls travel. Dimpled balls travel up to four times farther than smooth-surfaced golf balls.

Mechanical clocks were invented in the northern hemisphere by inventors who were trying to make models of the sun's movement in the sky. To watch the sun from the northern hemisphere, you have to face south. Then the sun will rise on your left and pass over your

head to set on your right. Since the hour hand on the clock was made to follow the sun's motion through the sky, it moves from left to right over the top of the clock - clockwise.

What am I? I saw something with four fingers and one thumb, but it was not flesh, fish, bone nor fowl.

You have to be pullin my leg!

What goes around the house, in the house, but never touches the house?

What comes once a minute, twice in a moment and never in a thousand years?

What fastens two people but touches only one?

Email me if you want the answers! I know that is mean, but hey, what the heck, it is fun isn't it!

Medical Quality Assurance

Time is getting short, in fact very short for everyone to have their EMT and Paramedic CEU's ready for recertification. There will be an ACLS class on the first of November. Contact Angel Nater at 407-665-5127 for further details for this class.

Here is a list of what an individual must have in order to recertify for either certificate.

30 Continuing Education Credits, plus two hours of HIV/AIDS training and a current Professional Rescuer Certification for CPR. Additionally, for Paramedics, you must have a current certification for ACLS.

Do not send your class documentation with your application. Keep them for your own records and, of course, copy everything in the event that something gets lost at the state level.

The EMS Protocols have been revised and should be distributed as soon as possible. Classes will be scheduled shortly for review of the changes.

Thanks to all that worked so hard on this project.

Compassion

Empathy

Determination

Congratulations to....

Promotions are awarded to individuals that excel in particular areas; people that will be the leaders of tomorrow.

There have been several promotions lately in Public Safety and we would like to take the time to recognize these folks.

These people have clearly demonstrated the insight to be ready to approach a project/event and meet the needs of the department and the public without failure. It is with great enthusiasm that this Department announces the recent promotions to dedicated and motivated individuals.

A few months ago, Leeanna Raw was promoted to Assistant Chief of Planning, a newly created position. Like most people in this business, she has come up through the ranks and is very keen to the needs and support structure needed to keep a department running smoothly.

(sorry for not posting this sooner, Leeanna!)



Individuals promoted to the rank of **Division Chief**, on September 26, 2002 were;

Norman Miller, A Shift;

Robert Carter, B Shift;

Terry Winn, C Shift;



EMS Protocols

The new EMS Protocols are almost ready for distribution, once they have been review and approved by the Fire Chiefs and Dr. Husty.

There are many new changes to the protocols. Seven new medications will be introduced, **Cardizem** a medication to control Atrial Fibrillation or Flutter, **Romazicon** will assist with the management of Benzodiazapine overdoses and one other new one to mention is **Solu-Medrol** which helps

with the control of Anaphylactic Reactions and Asthma patients.

Under the guidance of our Medical Director, Dr. Husty, Paramedics will be receiving some very aggressive life saving training in the coming months.



The training will be focused on "Post-Mortem C-Section" procedures. More information on this will be coming as soon as the class curriculum is completed.



Are you ready?

With all the improvements and technology upgrading going on all over the County and within our Department, are you ready?

Have you taken any classes lately that would prepare you for these changes? Have you located any information or reference material to educate yourself and maybe your co-workers.

If not, then make it a goal for you to try! Who knows what it will bring.

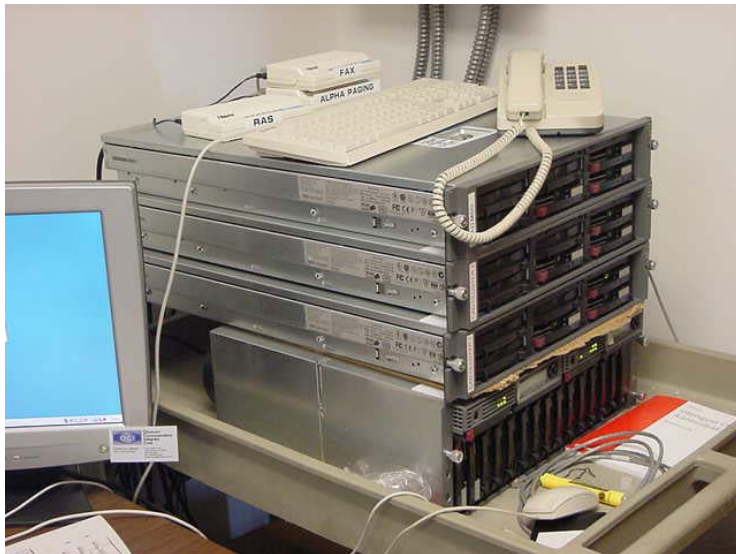
The door to opportunity is in front of you and the question is, "are you willing to open it?" Many people have been skeptical about progress and have ended up being the best teachers and supporters about that particular subject. Are you one of those people? Are you willing to help others succeed as you did?



Malcolm Forbes once said, "Education's purpose is to replace an empty mind with an open one." Use this as a motivator to learn everything you can that will prepare you for your future.

Another famous person said, "The direction in which education starts a man will determine his future life." That man was Plato!

Education is the one thing no one can ever take away from you, but it can be shared to enrich others.



Believe it or not, this is the whole CAD with its accompanying servers.

The new C.A.D. is here!

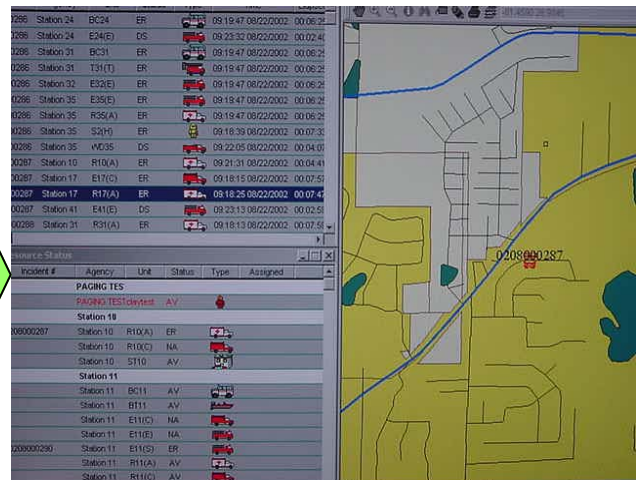


Communications Supervisor, Joe LeBlanc, seen here, performing data entry into the new CAD.



Connie Lahart learning how to work smoothly in the new CAD.

A 911 call, an address, then a dot on the map and units respond!



Last minute "tweaking" by an OBACOM technician.

Computer Aided Dispatch System
Automatic Vehicle Locator System
Paging System
Graphic Interface System



Clay Gilham from OCI, instructing Ron Warren one of our dispatchers in the new CAD.

Construction continues for the Traffic Engineering project in the Communications Center.



911 Training Office under construction

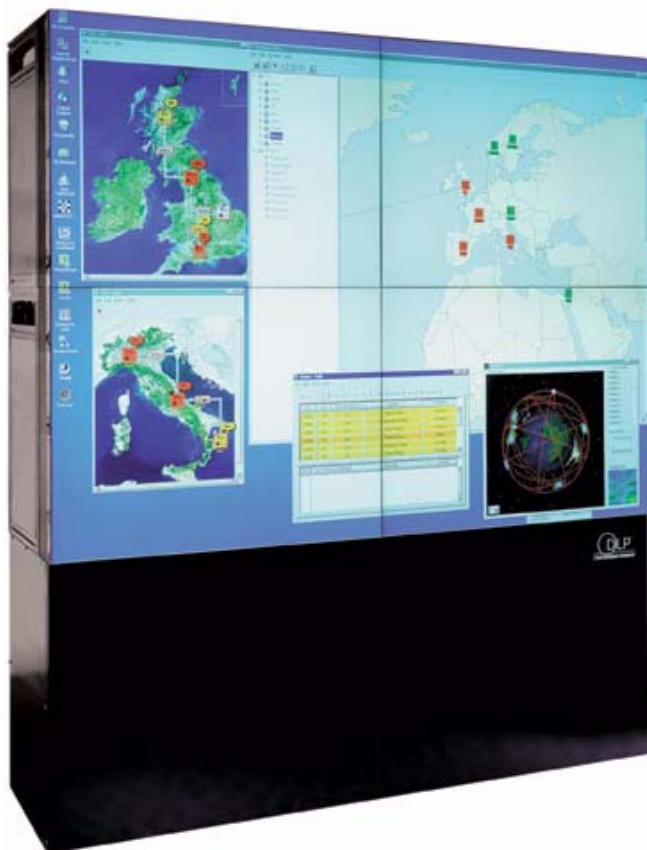


Making new walls and windows!

This project will provide additional support to the responding units to incidents on I-4. It also supports the mission of Traffic Engineering for traffic flow problem areas. The project should be completed around December.



Sound absorbing wall



These are representations of what the Communication Center will have available to them.

Seminole County Public Safety

Department of Public Safety
Emergency Communications & 9-1-1
150 Bush Blvd.
Sanford, Florida 32773

<http://www.seminolepublicsafety.org>

Phone: 407-665-5167

Fax: 407-665-5049

Email: rhodges@co.seminole.fl.us

Editor and writer

Bob Hodges



I am proud;

This newsletter has been around for a little more than one year. I must say that I have truly enjoyed producing it and making everyone's day when they find out a new issue has been posted. With the amount of web page hits, it appears that this newsletter serves a good purpose. Individuals from all over the country are viewing this newsletter while visiting our website and learning more about us.

Many people have become more aware of what Public Safety is and our mission because of the newsletter. It is certainly a goal of mine to provide as much information as possible to everyone and, at the same time, a little bit of enjoyment from the hard work that everyone does.

I am proud to be part of such a great organization as Seminole County's Department of Public Safety.

Bob



Seminole County Animal Services ... The Real Good Guys

Ever since Disney's movie *Lady and the Tramp* first played in movie theaters, animal service agencies have had a bad name. The "dog catcher" was the evil doer, the bad person, the one to avoid at all costs.

That is not the case with our Seminole County Animal Services Officers. They may pick up stray animals. However, many are later claimed by their owners. In fact, many owners are located by tracing tags and micro chips and, once contacted, do pick up their animals.

Many stray animals whose owners are unknown are put up for adoption. Last year, Animal Services provided approximately 2,700 animals to loving, caring homes.



The people who work for Animal Services are true animal lovers and most own animals. Our employees take every step possible to make sure the animals that come through the Animal Services facilities are treated with dignity and respect.

Other services performed by Animal Services are animal bite investigations, rabies prevention and education, assistance to law enforcement and fire/rescue agencies, mediating neighborhood disputes, enforcing county ordinances and school education programs.

Animal Services also picks up exotic animals, venomous snakes and stray livestock. Services range from capturing vicious dogs to rescuing baby opossums from the Road Operations snack machine.



So, if you have questions regarding animals from feed to disease, please feel free to call Animal Services at 407-665-5201. Now, this is a menu driven telephone number, so listen closely for your information. If all else fails, simply stay on the line and one of our professional assistants will help you.



<http://www.seminolepublicsafety.org>

From the site listed above, look at the top and click on the Animal Services link. This is our web site, there is wealth of information about adoptions, tags, rebate system, County Ordinances and even kennel hours and many other topics.

They really are the good guys!



Public Safety's Emergency Communications/911 B Shift is presented with a Letter of Commendation by Director Ken Roberts for their creation of a WMD interrogation card set. The full text of the Commendation is on the next page.

Division Manager, Frank Kirk, presents the shift with Seminole County's Quarterly Team Award.



B Shift is staffed by:

Supervisor, Beverly Gribbin

Assistant Supervisor, Ross Barrows

Training Officer, Charity Steinbach

Tactical Radio Operator, Gerard Kruck

Tactical Radio Operator, Karrie Calache



LETTER OF COMMENDATION

The Seminole County Department of Public Safety has, for many years, experienced the honor of being an industry leader and innovator. This was due to the dedication and professionalism of its members.

The events of September 11, 2001, will always be remembered forever by everyone that watched the actions unfold that tragic day. Because of those events, a task was given to a small group of professionals who, at the time, did not know, nor could have foreseen, the impact they would soon make within the 9-1-1 profession on a National level.

These individuals accepted a task to create a list of questions that could be used to interrogate callers, who were calling 9-1-1 about perceived incidents for Weapons of Mass Destruction (WMD). In short order, they were able to search the internet and question others within the public safety realm, acquiring a vast amount of information to compile a list of questions. But, they did not stop there. They created a "flip" card set making it easier and quicker to use by all operators.

This "flip" card system was printed and distributed to not only our communication center, but to every center in Seminole County. From there, the word of the cards spread like wild fire. The State of Florida's 9-1-1 Office, Tampa Fire/Police Departments, agencies in Texas, Colorado, Maryland, Georgia, Guam, South Carolina and Professional Pride Training Company are now using this product to assist other Emergency Communication Centers throughout the Nation. 9-1-1 Magazine will be issuing, in the near future a new magazine based on Homeland Security and will feature these cards in that inaugural issue.

Once again, the Emergency Communication/9-1-1 Division is being recognized as an industry innovator for their intuitiveness and creativity in developing the Weapons of Mass Destruction flip cards. Because of them, 9-1-1 centers nationwide now have a tool that will assist them in combating terrorism. We thank you for your contribution and dedication to the safety of our county and to the Public's Safety.

Seminole County's Public Safety Emergency Communications/9-1-1, "B Shift" is staffed by;

Supervisor	Beverly Gribbin
Assistant Supervisor	Ross Barrows
Communication Training Officer	Charity Steinbach
Tactical Radio Operator	Gerard Kruck
Tactical Radio Operator	Kerri Calache

Dated this 8th day of August 2002

E. Frank Kirk
Division Manager
Emergency Communications/9-1-1

Kenneth M. Roberts
Director of Public Safety
Seminole County

Leadership Seminole visits Public Safety



Obviously not designed by Vera Wang!?



Leadership Seminole, is a program that brings County employees together with civilian company employees. Each learning more about the other, in the spirit of cooperation within our community. It is a year long program of classes and site visits to better educate the capabilities of each other. Selected individuals were able to “go up” in the bucket and others had a ride to lunch in a Fire Engine! Imagine them going home and telling the kids about that!



OK, sign me up!!!!



On The Job!

Various pictures of professionals doing what they do best.



C.E.R.T. working in REHAB!





C.E.R.T. is ready to respond to any incident to assist in REHAB.



Promotions

Promotions to Division Chief were conducted on September 26th with Director of Public Safety Ken Roberts and Fire Chief Terry Schenk, officiating.

Division Chief
Norman Miller



Division Chief
Terry Winn

Division Chief
Robert Carter

